

## COMMUNICATION ACTIVITY P

### Unit 7 Student 2

You are the Hotel Front Desk Manager. Interview your partner and complete the Guest Registration Card for him or her.  
(They can give imaginary answers if they prefer.)

★ **STUDIOS INN HOTEL** ★

Hollywood Boulevard

#### GUEST REGISTRATION CARD

Last name: \_\_\_\_\_  
 First name: \_\_\_\_\_ Middle initial: \_\_\_\_\_  
 Title: \_\_\_\_\_  
 Home address: \_\_\_\_\_  
 \_\_\_\_\_  
 Home phone number: (\_\_\_\_) \_\_\_\_\_  
 Cell phone number: \_\_\_\_\_  
 E-mail address: \_\_\_\_\_  
 Company name: \_\_\_\_\_  
 Company address: \_\_\_\_\_  
 \_\_\_\_\_  
 Work phone number: (\_\_\_\_) \_\_\_\_\_  
 Nationality: (only for non-U.S. citizens) \_\_\_\_\_  
 Passport number: \_\_\_\_\_  
 Next destination: \_\_\_\_\_  
 \_\_\_\_\_  
 Car License plate: \_\_\_\_\_ State: \_\_\_\_\_

## COMMUNICATION ACTIVITY Q

### Unit 12 Student 2

You are at an airport information desk. Ask questions and complete the missing information. Then check and compare your information with your partner.

When does flight AC171 depart / leave?  
 What's the flight number of the Mexico City flight?  
 Where does BA421 fly to?  
 What's the gate number for the Houston flight?  
 Is the United Airlines flight to Denver boarding yet?

#### FLIGHT DEPARTURES

| Flight # | Destination | Time | Gate # | Information       |
|----------|-------------|------|--------|-------------------|
| AC171    | TORONTO     |      | 11     | DELAYED - 6:30 pm |
| BA421    |             | 5:15 | 23     | CLOSED            |
| AA322    | CHICAGO     | 5:30 |        | LAST CALL         |
| UA755    | DENVER      | 5:30 | 2      |                   |
|          | MEXICO CITY | 5:40 | 6      | NOW BOARDING      |
| UA632    |             | 5:45 | 10     | WAIT IN LOUNGE    |
| AA186    | BOSTON      | 6:00 | 15     |                   |
|          | LOS ANGELES | 6:00 | 12     | DELAYED 60 MINS   |
| AA299    | HOUSTON     | 6:10 |        | WAIT IN LOUNGE    |
| VS201    | LONDON      |      | 8      | WAIT IN LOUNGE    |

#### Key to airlines:

AA - American Airlines  
 AC - Air Canada  
 AM - AeroMexico  
 BA - British Airways  
 UA - United Airlines  
 VS - Virgin Atlantic