

COMMUNICATION ACTIVITY C

Unit 7 Student 1

You are the Hotel Front Desk Manager. Interview your partner and complete the Guest Registration Card for him or her.
(They can give imaginary answers if they prefer.)

Hollywood Towers Hotel

Wilshire Boulevard



GUEST REGISTRATION CARD

Family name: _____
 First name: _____ Middle initial: _____
 Title: Mr./Mrs./Ms./Dr. _____
 Address: _____
 Telephone: (____) _____
 Cell phone: _____
 E-mail: _____
 Business: _____
 Business address: _____
 Business phone number: (____) _____
 Nationality: _____
 Passport number (if applicable): _____
 Next address: _____
 Car License #: _____ State: _____

COMMUNICATION ACTIVITY D

Unit 12 Student 1

You are at an airport information desk. Ask questions and complete the missing information. Then check and compare your information with your partner.

When does flight BA421 depart / leave?
 What's the flight number of the Chicago flight?
 Where does UA755 fly to?
 What's the gate number for the Toronto flight?
 Is the AeroMexico flight to Mexico City boarding yet?

FLIGHT DEPARTURES

Flight #	Destination	Time	Gate #	Information
AC171	TORONTO	3:45		DELAYED - 6:30 pm
BA421	LONDON		23	CLOSED
	CHICAGO	5:30	17	LAST CALL
UA755		5:30	2	NOW BOARDING
AM591	MEXICO CITY	5:40	6	
UA632	SAN FRANCISCO		10	WAIT IN LOUNGE
AA186	BOSTON	6:00		WAIT IN LOUNGE
UA409	LOS ANGELES	6:00	12	
AA299	HOUSTON	6:10	23	WAIT IN LOUNGE
VS201		6:15	8	WAIT IN LOUNGE

Key to airlines:

AA - American Airlines
 AC - Air Canada
 AM - AeroMexico
 BA - British Airways
 UA - United Airlines
 VS - Virgin Atlantic