



STUDIOS INN HOTEL

Room 743: Ms. C. Rodriguez

Method of payment: MasterCard
September 20 9:51 a.m.



Carry over from previous pages:	\$1,128.65
Room charge 9/19	170.00
Room service 9/19	18.95
Laundry service 9/19	13.25
Mini-bar 9/19	6.00
Internet. Telephone 9/19	15.37
Nat. Telephone 9/19	0.81
Buffet bkfst. 20/9	17.50
Business Services 20/9	56.05
Total for last 24 hours:	297.93
Grand total:	1426.58
State tax at 18% on grand total:	256.78

Amount due: \$1683.36

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The Studios Inn Hotel has a TV check-out system. You can call up your room charge account at any time during your stay simply by pressing 33 on your TV remote control. Use the plus (+) button to scroll up, and the minus (-) button to scroll down. When you wish to check-out, you can review your account on screen, then simply press 44 to speak to Accounts so that you can confirm that you approve of the charge.

STUDIOS INN HOTEL

Room 843: Mr. W. Meeks

Method of payment:
Mail account to
Devereux Computers, Seattle.
September 20 9:51 a.m.



Carry over from previous pages:	0.00
Room charge 9/19	170.00
Movie charge 9/19	89.00
Nat. Telephone 9/19	102.76
Mini-bar 9/19	198.56
Buffet bkfst. 20/9	150.00
Total for last 24 hours:	710.32
Grand total:	710.32
State tax at 18% on grand total:	127.85

Amount due: \$838.17

1 2.48 Consuela is calling the accounts department to check her bill. Listen and highlight the items that she is disputing. Was she right about everything?

2 2.49 Wilbur Meeks is trying to explain his room expenses to his boss, Max Devereux. Listen and list what went wrong.

3 COMMUNICATION ACTIVITIES

Student 1 - Go to Communication Activity M
Student 2 - Go to Communication Activity Z

Culture File 47 Check-out