

39 Reservations



2.33 Jessica Adams has called the *Worth the Earth* restaurant to reserve a table.

Hussein: *Worth the Earth*. Hussein speaking.

Jessica: Oh, hello. Do you have a table for a party of six, for tomorrow night?

Hussein: At what time?

Jessica: Eight thirty.

Hussein: We're pretty busy tomorrow night. I have a

table for nine o'clock, or for seven o'clock, but not for eight thirty.

Jessica: Nine o'clock will be fine.

Hussein: Smoking or no-smoking?

Jessica: No smoking. I just want to check something else. I haven't eaten there before, and I have a client who's a vegetarian. Do you have a vegetarian menu?

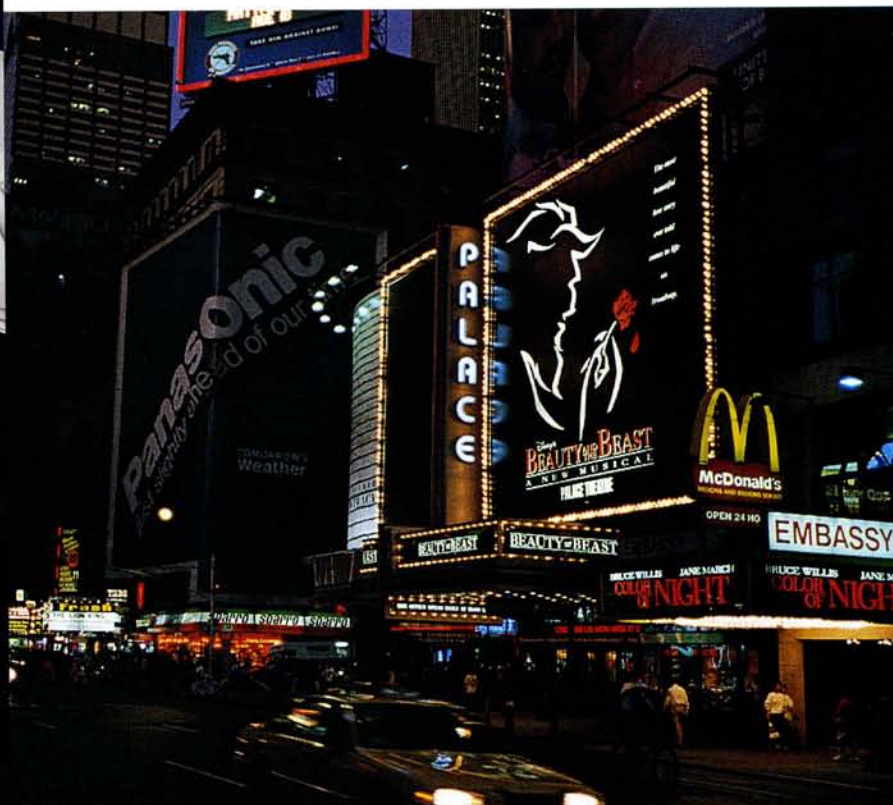
Hussein: No problem, ma'am. We have at least three vegetarian dishes on the menu every day.

Jessica: That's great.

Hussein: Party of six for nine o'clock. May I have your name, please?

Jessica: Jessica Adams.

Hussein: Fine. We'll see you tomorrow, Ms. Adams.



1 Role-play reserving a table for dinner next Thursday at 8:00.

2 **2.34** Michael Robertson is calling a theater to reserve tickets. Listen to his conversation and complete the credit card slip for Jasmine. Then check with the transcript (the words are in green).

3 Role-play reserving five seats for a performance of 'Bombay Dreams' next Saturday. Pay with a credit card.

Culture File **39** Paying over the phone

HUDSON THEATER: PHONE SALE: CUSTOMER NOT PRESENT

TYPE OF CARD: ☐ Visa ☐ MasterCard ☐ AmEx ☐ Diners Club

CARD MEMBER ACCOUNT NUMBER: _____

EXPIRATION DATE: _____

NAME AS PRINTED ON CARD: _____

AUTHORIZATION CODE (All sales over \$250.00): _____

SEAT NUMBERS ASSIGNED: _____

TOTAL DEDUCTION: _____