



12 Flight UA755

1.28 Jeff Kramer is flying to Denver. He's at the airport check-in desk now.

Check-in: Your ticket, please, sir.

Jeff: There you go.

Check-in: Flight UA755 to Denver, then you're going on to Aspen, on flight RM002?

Jeff: That's right.

Check-in: Do you have any baggage to check, Mr. Kramer?

Jeff: Yes, I do. Just two pieces.

Check-in: And did you pack them yourself, Mr. Kramer?

Jeff: Yes, I did.

Check-in: And have they been with you at all times?

Jeff: Yes, they have.

Check-in: Has anyone given you anything to take on the flight?

Jeff: No, they haven't.

Check-in: Are any of the articles on this list in your carry-on baggage?

Jeff: Um ... No.

Check-in: Would you like me to tag these bags through to Aspen? Then you won't have to pick them up in Denver.

Jeff: That would be great. Thanks.

Check-in: Do you have a seating preference, Mr. Kramer?

Jeff: An aisle seat. Extra legroom, if possible.

Check-in: Yes, I have a seat, next to the emergency exit.

So that's Flight UA755 to Denver, departing at 5:30 p.m., boarding at Gate Number 2. Report to the gate twenty minutes before departure. Here's your boarding pass.

Please report to the Transfer Desk in Denver for a seat assignment on your connecting flight.

Jeff: Thank you.

Check-in: You're welcome. Have a good flight.



HARBOR TRAVEL

RESTRICTED ARTICLES GUIDELINES

For up-to-date information, always check your airline's Web site.

Dangerous objects not allowed in cabin

No knives or sharp instruments of any length or material are permitted in the cabin. Other prohibited items include: metal nail files, corkscrews, baseball bats, golf clubs, ski poles and hockey sticks. These articles must be transported in checked baggage only.

Medically necessary needles and syringes are permitted with a medical certificate.

Hazardous materials and dangerous goods

Hazardous and dangerous goods are restricted and include (but are not limited to): acid, aerosols, explosives, matches, flammable solids or liquids, firearms, gases, radioactive material, devices with attached alarms. They may not be packed in checked or carry-on baggage or taken on board with you. However, some items may be accepted by advance arrangement. Check with your airline.

1 COMMUNICATION ACTIVITIES

Interview another student and complete the flight information.

Student 1 - Go to Communication Activity D

Student 2 - Go to Communication Activity Q

Culture File **12** Check-in

2 Role-play the conversation. Change the words in blue. Use your partner's name and information from the Communication Activity.

3 Look at the Restricted Articles Guidelines.

Say true or false.

- a You shouldn't carry a pocketknife in your carry-on baggage.
- b You shouldn't pack a gun in your baggage.
- c You should carry matches only in hand baggage.
- d You shouldn't pack aerosol sprays in your baggage.

4 List the airlines you have flown, on business and vacation. Compare your list with a partner. Which airline do you prefer? Why?

5 Do you prefer an aisle seat or a window seat? Why? Then look in your bags / purses. How many articles can you find that would be banned in the cabin? Make a list.